

STAGE 6 AT A GLANCE

RETAIL WATER SHORTAGE CONTINGENCY PLAN

Stage 6 – Catastrophic Water Supply Loss – Targeting Indoor Use

Shortage Response Actions:

- All previous shortage response actions, plus:
- Customers will be required to reduce use in the “Indoor Water Use” category (Tier 1) by 10% or more.
- The use of non-potable or recycled water is permitted pursuant to the specific rules and regulations that govern their use and availability.
- All landscape and non-essential outdoor water use for all customers in all areas of Western’s retail water service area shall be prohibited.
- Except as to property for which a building permit has been heretofore issued, no new water meter(s) shall be provided, except in the following circumstances:
 - for projects necessary to protect the public’s health, safety, and welfare; or
 - when using recycled water.
- Commercial customers will be required to further enact their conservation plan.
- Potable water customers in areas directly served by Western Water that do not have Water Budgets shall reduce their indoor water use by 10%.
- The use of water for commercial, manufacturing, or processing purposes may be further reduced in volume than is indicated in this section if it is determined to be in the best interest of the health, sanitation, and fire flow protection in the communities served by Western Water.
- All dedicated irrigation meters will be locked off by Western personnel.
- Customers with a Western authorized Medical Adjustment to their Tier 1 allocation will be permitted 100% of their Tier 1 Water Budget.

Enforcement - Staff issues administrative fines for violations of shortage response actions. No fines for first and second offense. Increasing fines for repeat offenses. In addition, water use above 90% of Tier 1 is subject to Drought Fine.

