

Western alters its pipeline cleaning program during drought

A scaled back program ensures safe drinking water while protecting our resources.

Western routinely cleans its water system to help maintain high-quality water throughout our service area. This process is known as flushing. Flushing the distribution system prolongs the life of pipelines and improves water quality by removing sediment that slowly builds up at the bottom of water mains over time. This systematic process of water flushing includes opening and closing multiple hydrants to force water through the pipes at a high velocity, allowing the water to run into storm drains or other surface areas until the water is clear.

Western understands the importance of balancing water quality and conserving a precious resource. That is why Western will only clean our water mains and conduct other flushing activities when necessary during a drought. In some cases, Western can redirect the water to areas where it can soak into the ground, helping to recharge groundwater basins.

Learn more at wmwd.com/Flushing



CHANGE IT UP!

The season is changing, and so will your water budget

Reduce outdoor irrigation to avoid a higher water bill.

As the days become shorter and the nights become cooler, plants and grass go dormant – needing less water to stay alive throughout the fall and winter months. As a result, your outdoor water budget decreases. To avoid going over your reduced water budget, adjust your irrigation habits by cutting down on the number of minutes and days you water. Or better yet, get a smart irrigation controller to help take the guesswork out of watering. Outdoor water use typically accounts for up to 70% of all residential water usage, so here is the greatest opportunity for savings.



Upgrade to water-efficient sprinkler nozzles or a weather-based irrigation controller.

wmwd.com/Rebates



Decrease your irrigation schedule by minutes/days to save water and money.

wmwd.com/MyIrrigation



Replace turf with a water-efficient design using our *Landscapes with Style* guide.

wmwd.com/LandscapeStyleGuide

Get your Rachio INSTANT rebate today

Don't work harder, work smarter.

Western is making it easier than ever to help you keep track of your outdoor watering habits. With our partnership with Rachio, customers can purchase the newest Rachio 3 Smart Sprinkler Controller for \$69.99 plus tax (normally \$239.99 plus tax). A Rachio smart irrigation controller will automatically adjust for the weather and season.

Upgrade your system to a weather-based irrigation controller today! Apply today by visiting, www.wmwd.com/Rachio. Controllers will be disbursed on a first-come, first-served basis, so don't delay. Quantities are limited.



Pipelines: repair or replace

When it comes to pipes, how do we decide to repair or replace them? Unlike visible buildings or bridges, pipes are underground and hidden from view. Until something breaks and there is visible water flowing, they remain out of sight and sometimes out of mind for many people.

Western maintains more than 500 miles of pipeline in our service area. Determining when to repair or when it's time to replace the pipeline depends on many factors. Generally, a pipe is repaired in an emergency because it's a quick solution to return water service to our customers. Long-term solutions for pipeline replacements require a well-crafted plan and coordination. Western's team of professionals uses data to analyze which pipelines are aging and more prone to breaks. Although a water pipeline replacement causes inconveniences such as traffic impacts, temporary water outages, and noise, it is critical for future water reliability. To learn more about future pipeline replacement work, visit wmwd.com/CIFP.



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Agendas are posted online in advance of each meeting and recordings are made available following each meeting. For access to agendas, livestream and recordings, visit wmwd.com/BoardMeeting.

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 **On Tap**
Western water news, info and tips

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Forward your comments and suggestions to the above address or outreach@wmwd.com.