

# WATER BUDGETS AND TIERED RATES

## ENCOURAGE EFFICIENT WATER USE

Your total monthly water budget includes both your indoor and outdoor water budgets. The number of billing units in your total water budget varies monthly depending on the number of days within the billing cycle and local weather information. Therefore, you will receive a higher water budget during longer billing cycles and the warmer summer months.

### YOUR INDOOR WATER BUDGET

The indoor water budget formula uses 55 gallons per person per day, a standard established by the State that is based on studies of efficient water use.

Indoor = People per household X 55 gallons per day X # of days in billing cycle ÷ 748 Billing unit conversion

### YOUR OUTDOOR WATER BUDGET

Your outdoor water budget is calculated using the following information:

- Daily weather data close to your home
- Irrigated landscape area in square feet
- A landscape factor that estimates the amount of water used by climate-resilient plants

For detailed water budget calculation information, visit [WesternWaterCA.gov/WaterBudget](https://WesternWaterCA.gov/WaterBudget).

Outdoor = Irrigated Landscape Area X Average Daily Evapotranspiration (weather data) X Landscape factor\* X .623 X # of days in billing cycle ÷ 748 Billing unit conversion

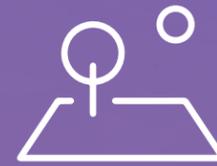
\*A landscape factor that estimates the amount of water used by water-resilient plants. Customers requesting new water service from Western Water after January 1, 2012, receive a landscape factor of 0.7.



### UPDATE YOUR HOUSEHOLD HEADCOUNT

The number of people regularly living in your home directly impacts your indoor water budget. Based on census data, Western Water uses a default number of three people per household for single-family homes and two people per household for condominiums and apartments.

If you need to update the number of people in your home, contact Western Water's Customer Service team at **951.571.7104** or download a Water Budget Adjustment request form online at [WesternWaterCA.gov/WaterBudget](https://WesternWaterCA.gov/WaterBudget). Submit your completed form via mail to Customer Service at **14205 Meridian Parkway, Riverside, CA 92518** or email to [customerservice@wmwd.com](mailto:customerservice@wmwd.com).



### UPDATE YOUR IRRIGATED LANDSCAPE AREA

Western Water encourages you to verify and confirm your irrigated landscape area when you move to a new home. **If you are in a newly constructed home**, your irrigated landscape area may be zero, so you will want to correct that immediately. Contact Western Water's Customer Service team at **951.571.7104** or download a Water Budget Adjustment request form online at [WesternWaterCA.gov/CustomerService](https://WesternWaterCA.gov/CustomerService). Submit your completed form via email to [customerservice@wmwd.com](mailto:customerservice@wmwd.com).



### SETTING YOUR RATES

Western Water is a not-for-profit government agency. We cannot charge you more than what is necessary to provide service, cover our operating costs, and plan for dependable services in the future. If a rate increase is needed, we will host community rate discussions. We encourage you to be part of that process. Western Water's Cost of Service study can be found on our website at [WesternWaterCA.gov/RateStudies](https://WesternWaterCA.gov/RateStudies).

## FREE LANDSCAPE EFFICIENCY SURVEYS



**Western Water offers free landscape efficiency surveys to help you identify potential leaks and ways to reduce outdoor water use. Contact us at 951.571.7104 or [WesternWaterCA.gov/SaveWater](https://WesternWaterCA.gov/SaveWater) to schedule your survey.**

