

CONTACT US

Western Municipal Water District
14205 Meridian Parkway,
Riverside, CA 92518

Phone: 951.571.7131

Fax: 951.571.0592

Email: Development@wmwd.com

Website:
WesternWaterCA.gov/DevelopmentServices

Booking an appointment

To set up an appointment, e-mail Development@wmwd.com with your name, phone number, availability, and reason for the appointment.

Scheduling an appointment is the most effective way to ensure timely assistance and to discuss your project and the associated process with Development Services staff.

WESTERN WATER

DEVELOPMENT SERVICES

New service connections
to individual homeowners

NEW SERVICE CONNECTIONS

FROM INQUIRY TO INSTALLATION

The development process for an individual connection looks like:

1. Water/sewer connection inquiry and quote
2. Fire flow test request
3. Water/sewer availability letter request
4. Plan check submittal (for sewer)
5. Deposit and fee payment
6. Installation

HELPFUL ONLINE RESOURCES



Applications,
Forms, &
Documents



Record
Drawing
Portal



Make
Payments
Online



WATER & SEWER CONNECTION INQUIRY

Customers seeking to initiate service with Western Water are encouraged to contact Development Services to request information regarding water, sewer, and/or recycled water service. Inquiries may be submitted via email, by phone, or through a scheduled in-person appointment.

WATER

Key information needed to request new water service quote include:

- Property address/APN
- Type of construction:
 - Single family home
 - Multi-family home
 - New addition
- Water meter size

SEWER

Connections to sewer lines are required by Riverside County Department of Environmental Health if the subject property is within 200 feet of a sewer line. Items needed to submit for sewer connections include:

- Property address/APN
- Redline Western Water as-built (engineering) drawing with proposed connections
- Preconstruction checklist items and inspection deposit

RECYCLED WATER

For inquiries regarding recycled or non-potable water service, please provide the following information:

- Property address/APN
- Type of use
- Proposed water usage in gallons per day
- Square footage to be irrigated

DOCUMENTS & SERVICES

Customers performing new construction or renovations will likely be required to obtain a fire flow and water/sewer availability (will-serve).

FIRE FLOW

The Fire Department requires a Fire Flow Analysis to evaluate the amount of water available to service your property from a nearby fire hydrant.

To submit a fire flow request you will need:

- Fire Flow requirements from a fire marshal
- Completed fire flow request application
- Site map identifying the project location and the hydrant to be tested

There is a **\$500.00** engineering modeling fee and a processing time of approximately **4-6 weeks**.

WATER/SEWER AVAILABILITY (WILL-SERVE)

The Department of Environmental Health requires a Water/Sewer Service Availability Letter (Will-Serve Letter) confirming that Western Water is the water/sewer provider to serve your new project.

To submit for a Water and Sewer Service Availability letter you will need:

- Completed application
- Site map of the project location
- Vicinity map (for tract & commercial projects)

There is a **\$50.00** processing fee and a processing time of approximately **10 business days**.



TEMPORARY HYDRANT METER

A temporary hydrant meter is required when using district fire hydrants to meet short-term construction water needs.

Our Customer Service team can assist in getting an account set up. Please contact them at CustomerService@wmwd.com or at 951.571.7104.

To rent a temporary hydrant meter you will need:

- Completed temporary hydrant meter rental application
- Site map identifying the project location and the hydrant to have the meter placed

There is a **\$1,473.00** rental fee, \$1,223.00 of which is a refundable deposit to cover the physical meter if lost or stolen.

Western Water requires **48 hour** notice before a meter can be installed.



OTHER WELLS & SEPTIC

Western Water does not regulate or permit private domestic, irrigation, or agricultural water wells. All inquiries concerning wells should be directed to the Riverside County Department of Environmental Health Water Division².

Western does not regulate septic systems. All inquiries concerning septic systems should be done through private contracting of a Septic Installation Company and the Riverside County Department of Environmental Health Department.

¹City of Riverside Fire Department
Phone: 951.826.5321
Website: RiversideCA.gov/Fire

³Riverside County Fire Department
Phone: 949.733.4234
Website: RVCFire.org

²Riverside County Environmental Health Departments
Phone: 888.733.4234
Website: RivCoEH.org

⁴Murrieta Fire & Rescue
Phone: 951.304.3473
Website: MurrietaCA.gov/Fire